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Mackillop Law Professional Corporation has been advising private and public sector employers on all matters relating to the workplace since 1999. The firm represents employers in settlement negotiations, collective bargaining, the Superior Court of Justice and in administrative tribunals including the Ontario Labour Relations Board, the Ontario Human Rights Tribunal and arbitrations hearings. The firm also advises Boards of Directors on issues relating to governance.

Carol has been an invited speaker for organizations including Queen's University's Centre for Industrial Relations, Faculty of Law, School of Policy Studies, and the HRPA and the LSO. She is a member of the Advisory Board of the Centre for Law in the Contemporary Workplace at Queen's University, was the first woman to Chair the Board of Directors of Kingston General Hospital, an acute care teaching hospital affiliated with Queen's University. Carol was the 2013 recipient of the Frontenac Law Association's Lou Tepper Award of Excellence. Carol completed her B.Sc. at Western University, and her M.Sc. and LL.B. at Queen's University.